

# COMPANY PROFILE

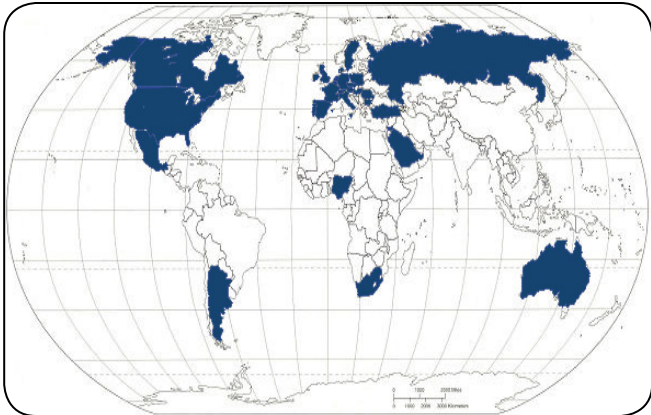
## Powering Business Around the Globe

### OUR MISSION

To create reliable, cost effective information solutions for the hospitality and retail sectors to be distributed through a global channel of qualified resellers.

### COMPANY HISTORY

NCC, headquartered in Greenville, South Carolina, has been delivering comprehensive management solutions to businesses in the hospitality industry since 1986. Our software engineers combine years of experience in software development with a strong understanding of restaurant and retail operations to create products designed to work in a wide variety of environments.



Through a world-wide network of reseller partners, NCC has installed over 20,000 systems in more than 35 countries. For nearly a decade, Toshiba-TEC Corporation and its subsidiaries have distributed hospitality solutions developed by NCC. NCC products are installed in wide range of retail concepts including Table Service, Quick Service, Fast Casual, Bars, Night Clubs, Delis, Frozen Yogurt, Delivery and Concessions.

### PRODUCTS

NCC products drive many of the restaurant chains across North America and around the world. NCC partners with the most respected companies in the industry to deliver proven, reliable and cost effective solutions.

### POINT OF SALE

At the core of the product line is Reflection™ Point of Sale. Reflection™ delivers high-end POS features with the reliability and security of an ECR. Reflection™ POS is available as an Embedded POS system or as an “open” Windows® POS system.

### BACK OFFICE

PC Workstation, an optional component of a Reflection™ POS system, delivers reporting and management functions to a familiar Windows® back office computer. PC Workstation integrates seamlessly into a Reflection™ POS system and continuously communicates with the POS terminals to provide real-time reports.

### HEADQUARTERS

Restaurant HQ provides centralized, web-based reporting and management tools to local, regional and national chains. Store data is automatically pushed to an FTP site and report information is available within minutes after the POS system is closed.

### SUPPORT

NCC staffs knowledgeable, experienced helpdesk personnel to assist our resellers. NCC provides 24x7x365 support, so you can rest assured that we will be there when you need us. Support calls are recorded in industry-leading call tracking software to ensure that questions are answered quickly and efficiently.

All brand and product names are trademarks, registered trademarks, or service marks of their respective owners. NCC continually makes efforts to improve its products. Therefore, NCC reserves the right to change specifications without prior notice.



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